



CORE REQUIREMENTS

Participants in the Mazda Collision Network must meet the following minimum requirements for business operations, tools and equipment.

GENERAL BUSINESS

| 1 | In business for a minimum of five (5) years or possess a verifiable credit rating and service history | |
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| 2 | Off-street parking with designated customer parking spots | |
| 3 | Well-maintained and well-lit building exterior | |
| 4 | Professional facility signage that is visible from the road | |
| 5 | Secure vehicle storage (either inside the facility or in a locked and fenced area) | |
| 6 | Limited lifetime warranty provided to customers on repair work | |
| 7 | Facility Customer Satisfaction Index (CSI) tracking | |
| 8 | Garage keeper's liability coverage as well as a minimum of \$1 million in garage liability coverage | |

FRONT OFFICE

| 1 | Clean and well maintained customer reception area | |
|---|--|--|
| 2 | Clean and well maintained customer waiting area | |
| 3 | Clean and well maintained customer-only restroom(s) | |
| 4 | Mitchell Cloud Estimating used to write estimates | |
| 5 | Integrated OEM repair procedures accessed through Mitchell Cloud Estimating when writing estimates | |

BODY

| 1 | Approved diagnostic scan tool with technician proficiency performing pre- and post-scans: Mazda IDS Scan Software (Current Release with VCM1 and VCM2) Mitchell Diagnostics (MD-500, MD-350, MD-OE22 or MD-OEM) AirPro Diagnostics Opus IVS asTech | |
|---|---|--|
| 2 | 220V, 180 Amp MIG/MAG Welder for steel fusion (Requirement may also be met with a pulse welder by changing wire and gas as needed) | |
| 3 | Necessary shielding gases (80/20 Ar/CO2 preferred; 75/25 Ar/CO2 acceptable, 100% Argon for CuSi Mig brazing and aluminum) | |
| 4 | Test weld workstation that includes work bench with a stationary vise, a set of Vernier calipers, a shunting clamp, test weld samples/coupons and the ability to perform overhead and vertical test welds | |
| 5 | Squeeze-type resistance spot welder capable of producing a minimum of 600 lbf (267 daN) of clamping force and 10,000 amps of current at the electrode | |
| 6 | Steel dent removal/pulling system with stud welder/pins and pulling attachments or glue-pulling dent kit | |





FRAME

| 1 | Frame rack/bench system with anchoring and tooling, 5,500 lb. lifting capacity, minimum of four (4) holding points (Highly recommended that rack have the ability for using fixture jig attachments) | |
|---|---|--|
| 2 | Minimum of two (2) towers with 10-ton capacity each | |
| 3 | Frame bench tooling/fixture station | |
| 4 | 3D electronic measuring or fixture bench system, +/- 1 mm. accuracy for x, y, z with current software subscription | |
| 5 | Ability to print pre- and post-measurement reports | |

MECHANICAL

| 1 | A/C recovery/recycle/charging station for R134a and R1234YF in-house or through a sublet | |
|---|---|--|
| 2 | Vehicle lift with minimum 60" rise height minimum 7,000 lb. capacity | |
| 3 | Ability to perform computerized four-wheel alignment in-house or through a sublet | |
| 4 | Ability to perform mechanical operations including R&I/R&R, steering, suspension, braking, HVAC, electrical, engine and drivetrain assemblies | |

PAINT

| 1 | Paint booth capable of low bake; must have exhaust system and be compliant with NFPA 33 and OPSHA 29.1910.107; 98% efficient exhaust filters | |
|---|---|--|
| 2 | Dedicated mixing room with exhaust system and compliance with NFPA 33-2016 and OSHA 1910.107 | |
| 3 | OEM/globally approved paint system | |
| 4 | Digital paint mil thickness gauge capable of accurately measuring ferrous and non-ferrous substrates, which are non-destructive to the paint film | |

TRAINING

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